



USMBOK™

Universal Service Management Body of Knowledge

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What if I forget my password, username or the email I used to sign-up?

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You'll find a "forgot password?" link under the password field on the login screen. Click this link and follow the instructions, entering your username or email address where prompted. We'll send an email message that will allow you to reset your password.

The same process is used to discover a forgotten username or the email you used when you originally signed up to become a member.

If for any reason you are unable to complete the process, please contact us through this support system by entering a ticket and we will respond as quickly as possible.