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Universal Service Management Body of Knowledge

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The Service Management University ('University') courses are open to everyone.

All you need is access to a computer with a current browser, an Internet connection, and, of course, a desire to learn.

To access any course you need to be a member. To become a member choose a 'sign-up', 'become a member', or '[register](#)' link at the website. Any one of these will take you through the membership application process.

Membership has a monthly fee, and while a member you will have access to all membership courses - for that one fee.

Have more questions? [Submit a request](#)