



**USMBOK™**  
Universal Service Management Body of Knowledge

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> Do I need to attend classroom training to get my USMBOK™ certification?

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Ian Clayton: USMBOK Author - 2015-12-10 - 0 Comments - in USMBOK Certificate Program

If you mean by attending a physical classroom event - no. The University is an e-learning service.

Although some courses are available through authorized consultants such as Service Management 101 as custom workshops, this is an option and your choice depending on personal needs and circumstances. An additional consulting fee is required for onsite delivery.

The e-learning curriculum is delivered 'on-demand', and designed to compliment the delivery methods used in many higher education organizations.

Classroom styled delivery is reserved for those who wish to explore the topics with an experienced practitioner as the facilitator, often the author of the publication.

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Have more questions? [Submit a request](#)

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